



HANDPIECE REPAIR FORM

Please place this sheet in manila padded envelope with sterilized handpiece(s).

OFFICE INFORMATION:

Name:		Customer#:	
Address:			
City:	State:	Zip:	
Contact Name:		Phone: ()	
Fax: ()	Email:		
Customer PO# (if required):		Date:	
Benco RA#:			

WHAT WE OFFER:

- **CHOICE**

A pricing choice on most major brands and models of highspeed handpieces. One repair option uses genuine original equipment manufacturer (OEM) parts, while the other uses a high-quality, economical Non-OEM alternative. See the reverse side of this form for more information and for eligible handpiece models.

- **FAST TURNAROUND**

We offer FREE e-mailed shipping labels with express returns, and a 24-hour in-house turnaround on all high-speed repairs not requiring an estimate.

- **PEACE OF MIND**

Our technicians are factory trained and certified to perform precision repairs that meet or exceed all manufacturers' specifications. We match manufacturer warranties up to a full one year.

INSTRUCTIONS TO TECHNICIAN:

No Estimate Required (24-hour/same day turnaround does apply)

Note: If under warranty, please indicate under the HP Information section.

Be sure to include paperwork supporting the warranty in order to avoid delay.

Estimate Required (24-hour/same day turnaround does NOT apply)

Note: Requesting an estimate will delay your repair.

HANDPIECE REPAIR INFORMATION:

1	Manufacturer:	Model:	WARRANTY: Yes No
	Serial Number:		
	Description of Problem:		REPAIR OPTION: OEM NON-OEM
2	Manufacturer:	Model:	WARRANTY: Yes No
	Serial Number:		
	Description of Problem:		REPAIR OPTION: OEM NON-OEM
3	Manufacturer:	Model:	WARRANTY: Yes No
	Serial Number:		
	Description of Problem:		REPAIR OPTION: OEM NON-OEM
4	Manufacturer:	Model:	WARRANTY: Yes No
	Serial Number:		
	Description of Problem:		REPAIR OPTION: OEM NON-OEM
5	Manufacturer:	Model:	WARRANTY: Yes No
	Serial Number:		
	Description of Problem:		REPAIR OPTION: OEM NON-OEM
6	Manufacturer:	Model:	WARRANTY: Yes No
	Serial Number:		
	Description of Problem:		REPAIR OPTION: OEM NON-OEM
7	Manufacturer:	Model:	WARRANTY: Yes No
	Serial Number:		
	Description of Problem:		REPAIR OPTION: OEM NON-OEM

1.800.GO.BENCO (1.800.462.3626) extension 2023

Email: RepairCS@benco.com

<https://www.benco.com/practice-solutions/in-house-repairs/>

Benco Dental™

Handpiece Models	OEM Starting at	Non-OEM Starting at	Warranty
Adec			
Most Models	\$365	\$289	1 YR
Low Speeds	\$299	N/A	1 YR
Benco Dental			
Sterling	\$299	N/A	1 YR
XLR8 Plus	\$249	N/A	1 YR
Push & Swivel Models	\$159	N/A	1 YR
Pirouette Scaler	\$260	N/A	6 MO
Hy-Torque	\$79	N/A	3 MO
E-Type Low Speed	\$99	N/A	1 YR
Latch Head	\$39	N/A	1 YR
KaVo			
Most Models	\$400	\$289	1 YR
E Series	\$350	\$289	1 YR
S Series	\$220	N/A	1 YR
646B, 636CP	\$242	N/A	1 YR
Low-Speed Motor Repair	\$429	N/A	1 YR
Low-Speed Head Repair	\$249	N/A	1 YR
Low-Speed Attachment	\$299	N/A	1 YR
Elec H/S Attachment	\$570	N/A	1 YR
Midwest			
Stylus (Lube style and lube-free)	\$399	\$299	1 YR
Stylus Plus	\$349	N/A	1 YR
Tradition or Quiet-Air (Lever PB, XGT)	\$349	\$209	6 MO
Tradition or Quiet-Air Standard	N/A	\$189	6 MO
NSK			
Low Speeds	\$529	\$399	1 YR
High Speeds	\$339	\$229	1 YR
Palisades/Intermed			
Impact Air	\$299	N/A	3 MO
Star			
430 Vortex L/F, Solara L/F	\$359	\$279	1 YR
Torque	N/A	\$299	1 YR
Titan Scaler	\$260	N/A	6 MO
Titan III Motor Repair	\$299	N/A	1 YR
Latch Head Cartridge Replacement	\$109	N/A	3 MO

Low Speed repairs are not subject to the 24-hour/same day turnaround guarantee.

HANDPIECE REPAIR OPTIONS:

You can choose between genuine, original equipment manufacturer parts (OEM) or a high-quality alternative (Non-OEM). Non-OEM parts are always new – never rebuilt. All handpieces are repaired and tested based on the original manufacturers’ specifications using digital RPM and chuck retention testing. Our pricing includes flushing of your air and water lines, cleaning and polishing of your handpieces, replacement of worn or damaged o-rings and seals, and lubrication if needed.

MAINTENANCE STATION REPAIRS:

QUATTROCARE, Lubrina, and Assistina units provide consistent maintenance – a key element in extending the life of your handpieces, motors, and attachments. Benco Dental is an authorized repair center for these units, offering:

- Factory-trained and certified technicians
- Genuine OEM parts
- Up to one year warranty
- Rentals available upon request

Maintenance station repairs are not subject to the 24-hour/same day turnaround guarantee.

Prices effective June 2022 for in-house repairs only. Parts outside of a typical overhaul, such as back caps, light bulbs, and electronics are not included in the repair price. Handpieces with broken water lines or fiber optics may need to be sent to the manufacturer for repair.

Please note: Prices are subject to change without notice. Low-speed and maintenance station repairs are not subject to the 24-hour/same day turnaround guarantee.

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 Email: RepairCS@benco.com
<https://www.benco.com/practice-solutions/in-house-repairs/>