



Customer Information Form

Dear Valued Customer: Please take a few moments to fill out and return this Customer Information Form so that we may serve you better. When completed please email to: DL.COLLECTIONS@BENCO.COM

Owner's Name(s):

Business Name:

Legal Entity: Sole Proprietor Partnership Corporation Other:

Owner's Social Security Number: AND Federal Employer ID #

License # and/or DEA #

Business Location (ship to address)

Street:

City: State: ZIP Code:

Phone: Fax: Email:

Billing Address, if different:

Street or PO Box:

City: State: ZIP Code:

Owner's Home Address

Street:

City: State: ZIP Code:

Business Contact:

Title: Phone:

Benco Territory Rep:

Owner's Authorization

I/we authorize Benco Dental Co. to open an account for the purchase of dental supplies and services. I/we agree to the terms and conditions of sale contained in this form.

Signature: Title: Date:





Terms and Conditions

Credit Terms:

Customer authorizes Benco to obtain any available credit information from credit reporting bureau(s) for the purpose of determining an appropriate line of credit with Benco. All orders are subject to acceptance by Benco. If credit is granted all amounts will be due payable by the 15th of the month following purchase. Benco reserves the right to require payment in advance, C.O.D., or otherwise refuse or modify credit terms. Benco accepts checks, money orders, Visa, MasterCard, Discover and American Express.

Billing Cycle and Finance Charges:

An invoice will be rendered with each order. A statement of account will be rendered at the end of each monthly billing cycle. Billing cycles will be either four or five weeks in length.

A finance charge will be imposed on the past due balances at the Periodic Rate of 1.5% per month (18% Annual Percentage Rate). The finance charge will be calculated on the Adjusted Balance, which is determined by taking the balance owed at the end of the previous billing cycle and subtracting applicable payments and credits received during the current billing cycle. There is a grace period for payment of the current balance of 25 days from the statement date. No finance charges will be imposed on current balances paid or credited within the Grace Period.

Prices:

Benco's prices shall be those in effect when the Customer's order is accepted. Benco's prices do not include applicable taxes. Benco will charge Customer applicable sales tax in all jurisdictions in which Benco is legally required to do so. Prices may not include shipping and handling charges. Benco will charge customer for shipping and handling charges in accordance with Benco's shipping and handling charge policy in effect when the customer's order is accepted.

Returns:

If you'd like to return something you've bought from Benco, please call 1-800-GO-BENCO and press 1. Our customer service representative will give you a return authorization number over the phone, and explain how to return the item to Benco. It will speed things if you have the Benco invoice number and Benco item number when you call.

If you've been billed for something that you didn't receive, we require that you call within 10 days of invoice date.

On items returned more than 60 days after invoice date, we deduct a restocking fee of either 15 percent for stock items or, for special order items, the manufacturer's restocking fee (usually between 15 and 25 percent).

We cannot accept the following items for return or credit:

- Products not purchased from Benco.
- Custom-made products like upholstery or special hand instruments.
- Anything that is normally used in the mouth (turbines, handpieces or other small equipment) if the original manufacturer's seal has been broken, unless the item is defective. It's the law!
- Proctor & Gamble Actisite or Peridex products.
- Perishable products within six months of expiration date.

We reserve the right to repair, credit or replace any defective product covered under a Benco warranty. Likewise, items under manufacturer warranty may be repaired, credited or replaced at the manufacturer's discretion.
