







At Benco, it's more than a tag line. It's who we are. And what we've done.

For more than eight decades, Benco has played a key role in advancing dentistry throughout the United States. From inventing the equipment specialist and dental designer (space planner) in the 1960s, to launching dentistry's original (and still most rewarding) frequent buyer club in the 1990s, to creating the first mobile app for ordering dental products, **Benco has been America's**

most innovative marketer of dental supplies and equipment. It's our way of helping to move dental care forward.

Our goal isn't to win awards, impress pundits, or increase our bottom line. As a private company, we have the luxury of not worrying too much about those things. At Benco, we innovate for one reason: to create a measurably better customer experience. Our best ideas always come from asking: what does the customer want? And then delivering even more.

We've grown from a small regional player into a nationwide company largely because we've out-innovated bigger players. Throughout this year's Annual Report, we've featured just a few of the ground-breaking ideas that we've brought to dentistry. Going forward, watch for us to launch revolutionary inventory management tools, fresh methods for delivering dental care, and cool products that make practitioners more efficient.

Because, after 86 years, we're only getting started.

Richard Cohen & Charles Cohen, Managing Directors

renew

YESTERDAY

e've always been passionate about making customers happy, but we never knew just how happy. So, in 2003, when we learned about Net Promoter Score, the one-question customer survey that's gone on to become the world's foremost system for calculating customer satisfaction, we were hooked.

Since then, we've asked over 2000 customers annually whether they would 'recommend Benco to a friend or colleague.' Respondents are divided into three categories: promoters, neutrals, and detractors, with detractors offsetting promoters. The result is a score from 0 to 100, with 65+ considered world-class.

Turns out, Benco customers weren't just satisfied, they were delighted: year after year, our NPS scores rival well-known companies like Apple, Amazon, and JetBlue. But we didn't stop there: we installed our most experienced executive, Chairman Larry Cohen, as our Chief Customer Advocate, assigned to assist customers in resolving issues. And we integrated Net Promoter Score into every bonus plan, top to bottom.

We're still the only dental distributor to formally measure customer satisfaction. Where others report net income, we report Net Promoter Score. Because at Benco, customers trump profits.

TODAY

Net Promoter Score

in which customers are asked, 'Would you recommend Benco to a friend or colleague?' Our score is similar to world-class companies like Apple, Amazon, and JetBlue.

11.8%

National Market Share*

for December 2016, up from 10.7% in January 2016, our biggest jump in over five years.

*Source: Strategic Dental Marketing, an independent firm tracking industry market trends. 750+

visits to customer offices made by our leadership team on co-travels with sales/service reps, always asking, 'How can we be better?'

TOMORROW

The term itself conveys excellence: Top-20.

Whether you're talking about supermodels or classic songs, landing in the top-20 means you're best-of-the-best. In 2016, Benco was named to the list of '20 Best Workplaces in Health Care,' compiled by the Great Place to Work Institute, and announced by Fortune magazine.

Benco was recognized for its 'close-knit work environment by prioritizing two-way communication and offering annual profit sharing for workers. Ninety-four percent of [Benco] employees say their workplace is a great atmosphere.'

A great workplace. It's the foundation of world-class customer satisfaction.



replay

YESTERDAY

ifty years ago, the vast majority of dental practices were small operations, with only a handful of operatories. In rural towns, many practitioners had only one chair, and dentists generally worked alone.

Dentists bought equipment like they bought instruments: the dentist would talk to his sales rep, a generalist who handled everything from filling materials to x-rays, get a feel for what's new, and then place an order.

But Chairman Larry Cohen saw that equipment was becoming more complex, and his customers needed more expertise to select equipment and lay out a dental office. So he hired dentistry's first equipment specialist and dental designer—two different specialites, two different specialists.

Today, nearly 1000 equipment specialists help dentists across the country leverage complex equipment and technology. Dental designers bring the practitioner's dreams to life. And at Benco, we still follow Chairman Larry's original vision: equipment specialists never draw plans, a role reserved for our CenterPoint Design team.

Over six decades, dental equipment has advanced to heat/massage chairs and 3D CBCTs. And it couldn't have happened without equipment specialists and dental designers, both invented at Benco.

 IODAY

9.6% 2016 overall increase in sales, including

20% in equipment.

1500

number of customers growing their practice with help from Clarion Financial.

share of profits distributed to Benco associates, just one small way of saying "Thank you."



"Most Influential People in Dentistry,"

named in Benco's
Incisal Edge magazine,
the first time any dental
publication has attempted
to quantify "influence."

Didn't make the inaugural list? Stay tuned, there's always next year.

redefine+ reinvent

1000+

practices that implemented game-changing technology with Benco (3D, CBCT, OneVisit™ digital impressioning scanners/mills, or Solea lasers).



TOMORROW

Lots of dentists talk about investing in their practice. In 2016, 470 of them started their journey by experiencing

CenterPoint, dentistry's largest and most complete dental showrooms.

To help, we enlisted Dr. Tristan Hamilton, one of a handful of practicing dentists who are also formally trained architects, as our scholar-in-residence. Dr. Hamilton overhauled our two-day 'CenterPoint Experience' design/build seminar, placing more emphasis on design principles like color and flow, and focusing primarily on helping practitioners understand how office design can help improve the

'My hope, above all, is that this seminar lights a fire under each dentist to not practice the same way ever again,'

For 2016, 29 dentists attended three seminars quarterbacked by Dr. Hamilton, with a full slate of six programs



reengineer

YESTERDAY

n the mid-1960s, **Benco was just one of hundreds of small dental companies** scattered across the country, each one limited to a service area of about 50 miles. Customer orders were delivered by the sales rep, or shipped via the Post Office's inefficient parcel post service. These were the days before the interstate highway system was fully built, making travel difficult, especially from rural areas like Pennsylvania's northeast corner.

Chairman Larry Cohen still remembers the day when a sales rep visited Benco's new office/warehouse to introduce a faster, more reliable package delivery service called United Parcel Service. At the time, Larry thought, 'How can a company compete with the Post Office?'

UPS, which had only recently expanded to the East Coast, offered faster delivery to a wider area, automatic return of undeliverable packages, and better documentation—at prices comparable to the Post Office.

Benco's early embrace of UPS opened vast new markets to a company located over 100 miles from New York City and Philadelphia. **Benco leveraged UPS's capabilities** to become the first U.S. dental distributor with a single warehouse serving a multi-state region. Some might call it great strategy, but the ever-humble Larry calls it 'pure survival.'



9,400

members of the Lucy Hobbs Project, our initiative dedicated to women in dentistry, named for America's first woman dentist, who received her dental degree in 1866. Our annual Celebration, held in June in Dallas, honored six women for their leadership, mentoring, and service to the community; nationwide, our teams hosted 15 regional events and four innovation sessions.



new leaders added throughout the organization, including a VP of Sales, Chief Financial Officer, and six regional managers.



564

Benco customers who qualified for, and received, a lower pricing plan without asking, the centerpiece of Benco's proactive, best-value Hug Pricing policy.

448 members of Elite Dental Alliance, dentistry's newest group purchasing organization, launched by Cain Watters & Associates, dentistry's premier financial services firm. EDA members receive discounts on their Benco purchases.

TOMORROW

In 2016, OneVisit™ blossomed into 12,000 visits. And counting.

Every day, doctors across the country use Benco's OneVisit solution, the nation's leading open digital CAD/CAM solution, to produce thousands of restorations.

And OneVisit is only getting better. Last year, we launched three new digital impression scanners (including Mobile True Def by 3M™, the first tablet-based mobile unit, and Carestream's highly rated CS 3600), two new blocks (including Glidewell's BruxZir® Now, the first pre-sintered zirconia block for chairside milling), and Implant Concierge, a stress-free implant planning system.

Most importantly, we improved the OneVisit customer experience by adding specialized service techs across the country and upgrading our bench of in-house technical specialists.

"It's been an amazing addition to our practice," said Dr. Gordon McCarthy of Marietta, Ohio. "Patient reaction has been awesome, the staff really loves it, and it cut down on chair time."

No other company offers OneVisit's breadth, flexibility, or best-value pricing.



review

YESTERDAY

ecades BG (Before Google), the fax machine defined cool when it came to communication. (For those under the age of 25, a fax was an early form of e-mail, in which a copy of a paper inserted into one machine would–presto!–print out of another machine. It was the 1980s, and we were amazed!)

For generations, dentists placed their supply orders via phone or sales rep. A fax would make everyone more productive: fewer phone calls, fewer mistakes, and more productive sales rep visits. The problem? Most dental offices didn't have a fax machine, and dentists didn't see the value of buying one.

Then came Chairman Larry Cohen's key insight: **Benco would become a fax dealer**, provide a unit in exchange for a purchase commitment, and offer a 1½% discount on all fax orders. Customers loved it, because they received a fax machine, and an incentive to use it.

Thus was born dentistry's first electronic ordering system. And we haven't looked back: **fax ordering inspired dentistry's first Windows-based ordering system** (named Painless*, of course, because it was). And Painless continues to set the standard: shopping lists, bar code readers, real-time inventory information, and mobile versions.

For over 30 years, starting with the lowly fax machine, Benco has been dentistry's leader in e-ordering. Last year, over 54% of our consumable orders came directly from customers using Painless, far higher than any other dental distributor. We still get a few faxes, too.



TODAY

8,000

products available on Painless Marketplace, Benco's innovative ordering system for direct-only and non-dental products—everything a dental practice needs.

545,000,000

BluChips® earned by Benco customers through dentistry's original, and still most rewarding, frequent buyer program. Customers redeem BluChips for team incentives, travel, and products for their practices.

13,000 scorecards delivered by

Friendly Benco Reps to customers, identifying successes as well as opportunities for improvement.

960,000 orders processed by our five distribution centers,

with fewer than 4.8 errors per 10,000 lines picked.





148,000

equipment repairs and installations completed by our expert repair technicians. Surveys show that 83% of those customers would recommend our team to a colleague.



TOMORROW

Our Concierge Free Goods system, which delivered over \$37 million in products to customers last year, is a 'life hack' for a dental practice, a trick that increases productivity. (The term 'life hack' was popularized by computer programmers looking for crazy, productionaccelerating shortcuts.) Benco customers achieve significantly more value from manufacturer 'buy-get' offers because of our integrated workflow...

Step 1: Our team logs thousands of manufacturer offers in our tracking system.

Step 2: When a customer orders a 'buy-get' item through Painless, the deal pops up in a dialogue box, allowing for a real-time decision: should I buy a little more? or pass?

Step 3: Our team handles all 'buy-get' redemptions, hassle-free. Free product either arrives with the order, or follows later from the manufacturer, thanks to paperwork submitted by the customer's Friendly Benco Rep. And our system tracks all offers, ensuring customers receive the rewards they've earned.

It's why only Benco can guarantee that Painless customers will earn more than 5% in free product rewards annually.

return

YESTERDAY

r. Ed Rossomando had a dream: that one day, at dental schools across the nation, students and professors, manufacturers and distributors, would join hands to integrate the newest dental innovations into the curriculum.

Traditionally, dental schools haven't been open to new technologies. A decade ago, one dean observed, 'It's easier to move a cemetery than to change a [dental school] curriculum.' Generations of long-suffering students, required to learn outdated techniques, would no doubt agree.

In the early 2000s, Rossomando, professor at the UConn School of Dental Medicine, corralled several dental companies, including Benco, into joining a curriculum task force.

The group's strategy: **open a 5-to-7 operatory technology center in each dental school.** Students and professors rotate through the new private practice-like clinic, gaining hands-on experience. Schools integrate new techniques, like digital impressioning, into the curriculum. And manufacturers garner live-time user feedback.

The first Center for Research in Education and Technology (CRET) opened at Loma Linda School of Dental Medicine in 2012, a second at University of Missouri at Kansas City several years later, and two more are on the way. Early feedback is promising.

Changing dental education, one technology center at a time. An innovation in which Benco is proud to play a founding role.



TODAY

hours donated by Benco associates to local charitable efforts. That's lots of time walking to raise money, volunteering in children's hospitals, and reading books in Head Start classrooms.





\$144,000

donations of free product to support dental missions and organizations offering dental care to those in need, including 325,000 Pro-Sys® toothbrushes through our innovative 'Buy-One-Give-One' program.

261

life-changing surgeries completed on seven missions to developing countries by Global Smiles Foundation, using products donated by Benco Family Foundation.

4,120
students receiving
a clever orange
lunchbox of oral
health education,
thanks in part to a
Benco Family
Foundation grant.



TOMORROW

Improving access to dental care tomorrow requires **engaging high school students** in dental careers today.

That's why the Benco Family Foundation has partnered with CF Charities on an **innovative dental mentoring program for high schoolers** in under-served communities. The focus: connect science-oriented students to dental professionals who will introduce them to career opportunities in dentistry.

The program, which was also funded by a grant from the Dental Trade Alliance Foundation, is in the early stages—exactly when the BFF likes to get involved—in Baltimore and Philadelphia. The initial goal is to introduce 150 students to the possibilities of a career in dentistry. And the satisfaction of serving patients.



applications received per open position, making Benco more selective than manu top universities.

James Durham

Steve Dutsor

Chad Eason

Tim Faston

Leann Emel

Tim Engel

Nicole Engleman

Jeremiah Estrella

John Erasmus

David Estrada

Mike Evans

Heather Evan

Carla Evans

Jeff Fabiar

Pat Fagan

Andrew Fan

Laura Farstead

Samara Fasset

Todd Faulkner

Prince Faviah

Carolyn Fealy

Chantel Felch

Rvan Fergon

Jim Ferrell

Pam Fisher

Sam Flora

Joe Flynn

Elaine Flores

Ashlee Folson

Nikki Ann Fonte

Dave Ferguson

Ron Fernandez

Armi Fernandez

Roberto Figueroa

Sharon Fiorini

John Fitzgerald

Anton Feliciano

Anthony Fadule

Sue Evans

189

new sales reps and service techs hired across the nation, marking Benco's most significant expansion in a decade.

Roger Michael Abada Julie Abbott Kia Abercrombie Epifanio Acosta lrene Acuesta-Miranda Dan Adair Patrick Adam Bernie Adamczyl Ken Adams Steve Adams Joseph Adonizio Paul Aerts Ben Ahmadzadeh Kealy Akin Adrian Albertin Mike Alexande Don Alexande Mike Allen Matt Alles John Allgood Isaac Almeraz Eric Alpern Cheryl Altemose Jon Áltemose Ryan Alunni Julia Amendola Maggie Amico Michelle Amos Kip Anderson Stephanie Andersor Jennie Anderson David Andersor Ryan Andress Brandy Andrus Ruther Ang Shawn Angel Amanda Anknei Jamie Anthony Tricia Aponte David Apple Mariel Aquino Richard Arens Randolph Arita Pat Arsenault Durrand Ashford Marti Ashley Bob Ashworth Dustin Atz Tim Auger John Austin Roy Avila Larraine Avala Lynn Bachsteir Scott Bailey Karen Baké Ed Baker MyShell Baker-Wilson Anthony Baldiga Anne Báll Diane Balon Carlos Baptista Tina Baran Mary Jo Barberio Tine Barcelona Regina Barga Jace Bargei

Carolyn Barker Jamie Bolton Krisi Barker Brian Bolton Donna Bongat Mickella Barket Diane Bonham Victor Barr Becky Bonham-Park Jorgé Bonilla Richie Bonin Rudy Barragar Jacquelyn Bordessa Terry Barrett Greg Barrett David Bordewyk Cary Barrs Stacey Boris Dan Bartley Sam Boss Gerald Barto Stephanie Bottorff Doug Barton Karin Bowden David Barton Dianne Bower Ted Bassett Dane Bower John Erick Basto LeeAnna Bowling Michael Boychuk Matthew Batrla Kristin Boyd Denise Beach Chris Beadle Stephen Bover Maria Beato Joshua Boyle Steven Beck Marisa Boynton Terry Beck Kathvren Brader Mike Bragdon Sammi Becker David Bedford Taylor Brainard Mike Bee Vinnie Braithwaite Matt Beebe Caryn Brayton Keely Brazil Stephen Beevor Jay Behner Tony Bream Colleen Beierle Mark Breezley Dave Belcher John Breiter Lexarez Beles Mary Jo Breland Teresa Bell Sandy Brennan Vesna Bell Antione Brewe Gabriel Bello Roni Brito Paul Benhamou Rich Brockley Marilou Benjamir Anna Brode Andrea Benner **Donald Broderser** Ed Brogensk Christine Bennett Blake Brooks Darrin Bennett Ronnie Brooks Amanda Bennett Tim Brosnan Melaine Bennett Mark Brown Cher Bennett Andrea Brown Rick Benny Kara Brown Mike Brown Bob Berglund Candice Berrin Clifton Brown Daren Berry Donald Brown Christine Berry Ray Brown Shane Bevins James Brovles John Biddix Diane Bruce Wes Biehl Jacob Brumble Melissa Bigelow Burk Bruninga Mark Bigelow Dean Bruno Tara Bigger Jeremy Biggs Steven Bilicki Craig Bruns Yunita Bryan Jason Bryand Rebecca Binder Kenny Bryant Kevin Brzycki Brad Bingamar Kevin Biniek Janna Buchholz Amy Biniek Kate Buffa Kathleen Bird Chris Bull TeQuilla Black Mary Lou Bull Don Blakeslee Jim Bullinger Dan Bump Nancy Blanch Mike Blewett Johnny Bunn Pat Bobb Joe Búono David Bock Angela Burckholte Steve Boehm

Dave Bogowith

Helen Burke

Lauren Burnell Mike Burns Mark Burridge Mike Buschkop John Butcher Michael Butler Dawn Byrd Kimberly Cain Helen Calabrese Chris Caleb Steve Caler Val Calkins Gari Calvert Lynn Campbell Nick Campbell Arnel Cañalita Joe Candelario Angel Candelario Chase Canning Maria Cardona Miquel Cardozo John Carino Matt Carl Chad Carpenter Debbie Carpenter Virginia Carpenter Ruth Carpenter Curtis Carter Mike Casey Heather Casey Matthew Caskin Bernice Casterline Jeremy Casterline William Casterline Corey Casterline Vince Castro Xiomara Castro Ruiz Juan Castro-Chavez Christina Catalano Kenneth Cate Maxine Cavins Daniel Cavins Mike Cawley Michelle Cecci Kristie Ceruti Sara Chaban Nancy Chalker Bill Challenger John Chandler Frank Chang Dennis Chaples Nick Charney Chico Chaudoin Daniel Chavez Reggie Cheesic Mike Cherry Joe Chesnalavage Cathy Chesnalavage Lisa Chesney Will Chimel Dave Chindemi Ed Chintalla Joe Cholko Michael Christian Jim Christy Richard Chung Shaniqua Church Megan Chuzas

Tony Cicala

Carlos Cifuentes

James Cirko

James Clair

Steve Classon

Chris Clemson

Becky Clouse-Mickey

Bernadette Cobb Mark Cody

Aaron Cline

Larry Cohen

Jon Cohen

Sally Cohen

Benj Cohen

Kitty Cohen

Meghan Colburn Daniel Cole

Shauna Colicchic

Jason Colliver

Ronald Comins

Steve Compau

Chris Conner

Bobby Conway

Sharida Conwel

Shirley Cook Dan Cook

Jodie Cook

James Cook

Eric Cooney

Mike Cooney

Mike Cooper

Lydia Cooper

Don Copeland

Jen Costello Mark Costigan

Thomas Costello

Greg Coudon Nathan Courtney

Kevin Covingtor

Rod Covino

Alan Cox Nathan Cox

Anne Cox

Sher Cox

Javon Cox

Dan Cramer

Will Crawford

Jonathan Crews

Pam Crockford

Jason Crump Michelle Crump

Christopher Cruz

Bob Cunningham

Tim D'Augereau

Teresa Mae Dagudag

Jason Da Silva

Solen Dafrosa

Charles Dailey

Walter Cross

Ron Crossley

Ruben Cruz

Helen Culp

Lesa Curley

Robert Curry

Keith Custer

Jessica Cowell Mike Cowling

Danielle Comptor

Gary Concepcion

Melissa Contreras

Chuck Cohen

Richard Cohen

Matt Daile Brad Dunlap Filicia Dale Ashley Dalzel Rick Dunn Justin Danga Antonio Danie Brett Dunn Robert DaSilva Ryan Daugherty Kelly Dyanick Edwin David Ryan Dynek Donna Davies Jill Davies White Nick Dzwonczył Nickocha Davie Rachel Davis Janice Davis Scott Ecker Kina Day Alex Edward Brian De Veydt Angela Edwards Kim Egroff Paul Ehler Jack Dean Devon Debase Riann DeCesaris Don Ellertor Chris Deciuceis Ashlev DeFlice Bill Emmett Amada Delgado Mike DePietro Sam DeRosa Larry Deskins Michael Devine Dehorah DeWit Esmeraldo Diaz Garcia remont Dickerman Josh Diehl Michele Difilippo David Fair Megan Digeor Elizabeth Dillon James DiMattia **Emer Dimayuga Greg Fawcett** Kirk Dimsey Angi Dixon Jon Dobson Brian Dodge Frank Dombrowsk Charlie Fember Jenn Domingo Michael Donohue CeeCee Dooley Kyle Dooley Adam Dorsey Karen Doughe Anne Dougherty Leslie Douglas Matt Fiske Doris Dowde Brian Drabot Ben Drake Seth Flohr

Steve Drueling

Lori Duddy

Jason Duffe

James Ford Robert Fornacian Chris Forstbauer Christina Fortini Mark Fortuna Dan Fougere Jessica Francisco Mike Frank Thomas Franklin Justin Franklin Michael Franks Brian Frany Brian Frederick Charley Freeman Carl Freeman **Bob Frein** Paige Frey Juanita Frison Sarah Fromknecht Nick Frushon Trevor Frymie Dee Dee Fugate Bernard Funk Danielle Furnar AJ Fyre Gabaldon-Navarrete Jane Gabalis Adam Gaddy Jim Gaiser Jamie Galbraith Stephanie Galloway Earl Gamble Dillon Gannor Josh Ganz Mike Garcia Cris Garcia Lindsey Garcia Albert Garcia Mario Garcia Clar Garcia David Gardne Brady Gardner Kyle Gardner Wally Gardner Jeremy Garstka Tom Garstka Kevin Garubba Uwe Garza Selvon Gaskir Kevin Gattie Jeremy Gaudet Mike Gearhart Katie Geisinge Joyce George Cassandra George

Grea Gerdina

Geoff Fontenova

Rob Foote

John Forbes

Dennis Force

Ed Gigante Megan Gilder Jill Gildea Jeffrey Giles Nicole Gilligan Lauren Giordano Mario Giovanell Carla Gitto Janet Gierde Jeff Gleason Heith Goad Luis Godinez Mathew Goldberg Rov Goldich Jose Gomez Douglas Gomez Michael Gonzales Ray Gonzalez Jeanette Gonzalez-Estrada Grea Goodwin Scott Gorsuch Megan Graham Nathan Graham Tim Granata Kerry Grant Chris Gray Larry Gray Gary Greathouse Lance Greathouse Eric Greene Alan Greenfield Mary Gregor Mike Gretz Tom Grewe Jimmy Greybeck Fran Griessei Amanda Griffith Matt Grogan Becky Groover Rick Grover Brian Grula Mike Guernsey Leonard Guglie Gregory Guiler Travis Guion Josh Gurdocl **Emilie Gurdock** Russ Gusching Manny Gutierrez

Daniel Germani

Karl Gernon

George Ghaw

Melanie Ghiz

Cindy Gibbs

Jessica Haduck Lloyd Hagan Elizabeth Haldeman Bill Hall Michelle Hall Terrell Hall Kevin Hambrid Kyle Hamer Cary Hames Lance Hamilton Shantel Hamilton Arthur Hamm Deborah Hammake Rvan Hammock Drew Hammond Kendra Hanke Dana Hanlon John Harlett Jeff Harmon Roland Harris Moneik Harris Reid Harris Chris Harrison Judy Harvey Leigh Hautau Preston Hay Mary Hayward Kaiden Havward Chris Heck Ray Hein Kelly Heltor Catherine Hemsley Courtney Henderson Brad Hendrickson Cliff Hendrickson David Henkel Steve Herbig Jose Hermoza Manny Hernandez Fric Hernandez Robert Hernandez John Hernandez Christina Hernandez Fernando Hernande: Fran Herron Aaron Herron Jason Hershberger Chris Hewet Gregg Hicks Ben Hill Charissa Hil Kelly Hilsey Laura Hiltabide Angie Hines Bryant Hinrichs

Lynn Hodges Bob Hoenig Brad Hofer Mike Hoffmar Jim Hoffman Bryan Hoffman Matthew Hogar Joey Hogan Ryan Holliday Celeste Hollida Rog Hollopeter Rvan Holloway Sarah Homer Jason Hooper Brian Houston Landon Howe Jon Howells Shannon Howells Melissa Howerton Dylan Hovem Carolyn Hoyt Jennifer Hube Jose Huerta David Huezo Kay Huff Doug Hughes Margaret Humenansky **Bob Hunt** Derrick Hunt Billy Hunt Troy Hunter Melanie Hunte David Hunter Eric Hutchens Cameron Hutchinson Van Huynh Bob lavarone Marcelino Ibarr Kelli Inscore Jenn Ireland Bob Isbitski Jessica Isgan Jill Itterly Patrick Iversor Warren lvv Chris Izquierdo Scott Jack Russ Jack Paul Jackson Joe Jackson Barbara Jacobs Dave Jacobs David Jacobs John Jacoby Kathleen Jesso Khyivanna Johnsor Keilly Johnson Julia Johnson Chad Johnson Neddrick Johnson Emmanuel Jonah

Grea Jones



Marilyn Jones Jeff Jones **Doug Jones** Nikona Jones Darla Jones Jermaine Jones Mary Ellen Jordan Tom Jorissen Guy Joseph Kat Judge Eddie Jurasin Joseph Kafchinski Linda Kaider Nate Kalons Ravi Kanani Lori Kandrad Jay Kannaley Dave Kaplar Shawn Karnoski Sandy Karoll Jamié Kasinski Catherine Kasteleba Kyle Kaufmann Tina Kay Tommy Kearns Bob Keaveney Robert Keays Chuck Kee Brett Keen Jason Keene Mary Kellar Kimberly Keller Bernadine Kelley Ben Kelley Eileen Kelly Gene Kelman Whitney Kenyon Alex Kepp Scott Kern Chris Kerr Duane Kesler Matt Kessner Jess Khalil Bryan Kiberd Robert Kiddoo Erin Kika Bill Kilbane Myles Kilaore Marisa Kilmer Patty King Duane Kilpatrick Kevin Kimmel Dave Kinderknecht **Bob King** Carrie King Tom King Jennifer Kintz Tori Kivak John Klavon Kathy Klein Llovd Kleinman Eric Klemchak Catie Kline Jennifer Kloskey Bart Kluemper Jason Knauei Sally Knick Teď Knight Kaleh Knight Tim Knight **Bob Knight** Fric Knopf Jared Kohn Mark Kolanowski Jamie Konschnik Jeffery Korba Linda Korbel Seth Kornfeld Tracy Korona Rita Kosicki Heather Kosicki Leesa Kotsko Ann Kotula Josh Kougioulis Michelle Kovalesk Tina Kozloski Nicole Krape Lisa Krappa Brenda Kratz Annmarie Kratz Rill Kraus Lerin Krieger Robert Krinke John Krokos

Carrie Krott Rob Krukovitz Sara Krupinski Barbara Krushin Michele Kuchinski Karen Kuklewicz-Friar Leanne Kulah Laurie Kumme John Kuntz Perviz Kyazimov Ronald La Gasse Mark Ladzinski Frank Lafata Brian Laity Ron Lalunio Elmer Lamasan John Lamb Tracy Lampe Logan Landon Patty Landry Christine Lapinski Ryan Larkin Patty Larkin Kurt Larsen Eric Larsen Brian Lasher T Maley Donna La Sota **Edward Laster** Chris Law Tom Lawrence Ann Marie Lawson Tony Lawson Steve Leach Ken Lee Stephen Lee Samantha Lee Heather Lee Michelle Lees Mike Leger Karen Legge Robert Lehm John Leib Kathy Lemor Garry Lenard Charlie Lenart **Brad Lenth** Lenny Lenz Reth Leon Chris Leonard Andy Lesh Steve Leslie Rick Leszczynski Margaret LeVitre Drew Levy Matt Lewinson Wade Lewis Michele Lewis Marquis Lewis Bill Liberko John Paulo Libutan Threasa Liddel Joseph Liebau Matt Liebenau Rhiannon Lignowski Tammy Lignowski Christian Lim Precious Ann Limson Michael Lind Jesse Lindala Ethan Lindsey Rob Lippman Anita Lisowski Kav Littell Aaron Littzi Nancy Lizzi Amy Llewellyn David Locker Seth Loftus Kasey Lolley Derek Lombard Rick Lombardo Bob Loomis Mary Jule Lopata Rob Lopata Mindi Lonez Janice Lora Gary Loughney Mark Lounsbury Rick Lovins Rickey Lovins Travis Lowie Goldofredo Lozano Beth McGinnis Manuel Lozano Danielle McGowan Joe McGrath

Sarah Lucas

Roger Luchan Marissa Luciano Stephanie Luck Landon Lueck Michael Luna Adilene Luna-Gonzalez Bryan Lupango Brenda Luton Chris Lyda Chris Lynn Chuck Lyons Tom Lytal William Mabelin Doug MacConnell Lynn MacDonald Árjae Macenda Bridget MacKenzie Delia Madriaga Matt Magil Melissa Mahle **Buck Maille** Maria Maira Carlo Majadas Fernando Maldonado Melissa Malenovitch Joanna Maliwat Glady Malolos Mike Malone Joel Mandell Mike Mangan Donna Mangan Molly Mangan Zach Manganella Lou Mangino Louis Mangino Woody Manley Travis Mann Jordan Mann John Manning Steve Manos Florence Marchesano Gloan Mariano Greg Marinelli Chris Marinko Jay Marinko Rvan Marsh Don Martin Dina Martin Eugene Martinez Joe Marzani Sharon Masiarczyk Ashley Masiarczyk Lail Nadia Masnyj Jim Massey Jeremy Mathias Shannon Matson Christopher Matthews Rana Matysczak Dennis Maulden Connor Maulden Alise Maurer Richard Mawby Scott Maxwell Bill Maxwell Chelsea May Kevin May Lee Mayers Rob Mayock Maria Maysonet Ken McAdams Jeff McAndrew Dave McCallion Nancy McCarroll Bret McCarroll Christine McCloud Brian McClure Derek McCosh Michael McCowin Ron McCulloch Rvan McCulloch Elizabeth McDonald Randy McDonnell Mike McDonnell Kip McDow Mike McElanev Neil McElaney Art McEvoy Nick McFarland Sam McGaulev Ed McGeehan

Jake McGrew James Naka Bill McKendree Derek Narducci Andrew McLarer Danielle Natividad Nancy McLaughlin Cindy Nava Jodi McMahar Christian Near Brandon McMahan Ken Neil Craig McMahon Kai Neilson Casey McMullen Mark Nelson John McNulty Don Nelson Marie McTiernan Steve Nemirovskiy Dave McVicker Duane Nettle Terre Means Jackie Newhart Todd Mears Conner Newhouse Nancy Meckstroth Everette Newman Eric Meiners David Newton Bill Melching Curley Newton Joe Melf Tim Nicewander Darrell Mellott Todd Nickelich Allen Melton Manny Nieto Randy Melton David Norman Edel Mendoza Alyssa Novick Arturo Mendoza Lori Nowag Joe Meola Eric Noyalis Tim Merlo Kat Nuguid Cliff Messer Ken O'Connor Ron Metherell Meghan O'Day Janice Metzo Charles O'Dell Karen Meyer Danielle O'Dell Joshua Michaelides Don O'Donnell Michael Miles Tom O'Kelly Scott Miller John O'Leary Jared Miller Faith O'Neil Randi Miller Jon Oakes Wendy Miller **Bill Oakes** Diane Miller Briana Obranovich Jon Miller Jennifer Ochman John Mills Randy Ohrt Michael Miltko Vanessa Olarte Donna Milton Lenny Olerta George Mink Danica Oliquino Christine Minor Kent Olsen Carolyn Mirek Wayne Oplinger Mashhood Mirza Victoria Orbin Ed Mislitski Chris Organek Kathy Mislitski Rick Orris Rhonda Mitchell Casey Orthaus Steve Mitchell Douglas Osborne Jeffrey Mjos Ted Österer Layne Moffitt Heather Ostrowski Alex Mojica Robin Oswalt Mario Molina Ari Ottersen Michael Molnar Scott Owen Kambiz Mondi Sean Padden Jim Monks Tom Paddy Patrick Montagna Carlos Padilla Michael Page Arnel Montero Heavy Montgomery Alexis Palumbo Marc Montinard Egan Panabaker Megan Mooney Michael Paguette Barbara Moorcroft Kenneth Parker Pat Moore Charles Parks Samuel Moore Christine Parsons Matt Morgan PJ Passey Meredith Patella Connie Morgan Ron Morgan Jarret Patrick Teresa Morgan James Patrick Timothy Morris **Bob Pattillo** Michael Morris Joe Paulowskey Mark Morris Tameka Payne Bill Pearce Adam Moses Pat Motyka Debbie Peduto Michael Mountain **Brigid Peet** James Muchow Paul Peiman Damaris Mudura Amanda Pelak Joe Muaford Katie Pelak Tracy Mulvanev Joe Pennisi Jamie Mumma Judith Perales Christina Munski Roger Perez Sue Murphy Lisa Perkins Rick Murphy Joe Perri Michelle Murphy Justin Perrone Dave Murphy Geoff Peters Kristin Murray Lori Petersen Earl Muschette Teri Petersen John Muscovitch Scott Petroff Don Musquiz Jill Petroff Ron Musto Angela Petrosk Cheryl Musto Frin Petrosky Andy Mutch Marcy Petrucci John Mutter Skip Pettus Brian Mutton Rvan Pettus Vickie Pfahler Candace Myers

Denise Nagle

Brianna Nagy

Tiffany Phillips Jerry Phillips

Ali Riviello

Mary Robbins

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