



IN-HOUSE HANDPIECE REPAIR FORM

Please complete this form and return with repair.



PLEASE PUT WHITE SHEET IN MANILA PADDED ENVELOPE WITH STERILIZED HANDPIECE(S). KEEP BOTTOM MANILA COPY FOR YOUR RECORDS.

OFFICE INFORMATION:		
Name:	Customer #:	
Address:		
City:	State:	Zip:
Contact Name:	Phone: ()	
Fax: ()	Email:	
BENCO RA#:		

INSTRUCTIONS TO REPAIR TECHNICIAN: (Check one)			
<input type="checkbox"/> Repair Within 24 Hours! Non-Warranty Repairs We will repair your handpiece to "like new" condition within 24 hours of us receiving it. Please refer to the pricing guide on the back of this form for price and warranty information. NOTE: Low-speed handpieces are not subject to the 24-hour guarantee.			
Warranty Repairs If you indicate your handpiece is under warranty and we cannot validate this warranty, we will contact you for more information. Unfortunately, we would not be able to guarantee 24-hour turnaround service if warranty is not immediately verifiable.			
<input type="checkbox"/> Please Contact me via (circle one): Phone Fax E-mail			
Check this box ONLY if you need to speak with one of our technicians regarding this repair. Requesting an estimate will delay your repair; therefore we cannot offer our 24-hour in-house turnaround guarantee if you choose this option. Please use the pricing guide on the back of this form to answer basic questions, including price and warranty information.			

HANDPIECE INFORMATION:		
1.	Manufacturer:	Model:
	Serial Number:	UNDER WARRANTY? Y or N
	Description of Problem:	
2.	Manufacturer:	Model:
	Serial Number:	UNDER WARRANTY? Y or N
	Description of Problem:	
3.	Manufacturer:	Model:
	Serial Number:	UNDER WARRANTY? Y or N
	Description of Problem:	
4.	Manufacturer:	Model:
	Serial Number:	UNDER WARRANTY? Y or N
	Description of Problem:	
5.	Manufacturer:	Model:
	Serial Number:	UNDER WARRANTY? Y or N
	Description of Problem:	

HANDPIECE INFORMATION:		
6.	Manufacturer:	Model:
	Serial Number:	UNDER WARRANTY? Y or N
	Description of Problem:	
7.	Manufacturer:	Model:
	Serial Number:	UNDER WARRANTY? Y or N
	Description of Problem:	
8.	Manufacturer:	Model:
	Serial Number:	UNDER WARRANTY? Y or N
	Description of Problem:	
9.	Manufacturer:	Model:
	Serial Number:	UNDER WARRANTY? Y or N
	Description of Problem:	
10.	Manufacturer:	Model:
	Serial Number:	UNDER WARRANTY? Y or N
	Description of Problem:	

If you have any questions, please call 1-800-GO-BENCO (800-462-3626) • THANK YOU!